



1899 East Main Street Ventura, CA 93001

Phone: 805-652-0770 Email: tech@infogrip.com

	In-Store/Remote	Home	Business	Business Contract
Standard Hourly Rates	\$65	\$80	\$120	\$90

** 1.5 Times After Hours Fee | .25 Hr Increments After First Hour For Hourly Rates | .50 Hr Min On All Remote & In-Store Service Hourly Rates | 1 Hr Min For All On-Site Hourly Service*

Online/In-Store/In-Home Flate Rates	Online Support	In-Store Support	In-Home Support	Additional Device
Technology Consultation with Computer Health Check	Free	Free	Free	
Virus & Spyware Removal	\$80	\$80	\$120	
Computer Tune-Up	\$60	\$60	\$80	
Email Setup	\$40	\$40	\$60	
Email Troubleshooting	\$60	\$60	\$80	
Software (Application) Install	\$40	\$40	\$60	
Wireless Networking (2 Devices)			\$80	\$20
OS Reinstall w/ OS Updates		\$100	\$150	
OS Reinstall w/ OS Updates and up to 10 Applications		\$200	\$250	
Computer Set-Up			\$80	
Printer Help	\$40		\$60	
Hardware Install - Labor Only		\$40	\$60	
Training (1HR)	\$65		\$80	

Backup Service Plans (9GB MAX)	Online Support	In-Store Support	In-Home Support	Additional Per GB
Carbonite Install Only (Subscription Price Extra)	Free	Free	Free	
Backup Basic (Transfer Data to Customer Device)	\$40	\$40	\$80	\$5
Backup Standard (Transfer Data to Customer Device/Install Carbonite Online Backup 1Yr)	\$95	\$95	\$140	\$5
Backup Advanced (Includes External Drive / Configure Backup to New Drive)		\$149	\$199	\$5
Backup Premium (Includes Advanced Plan + Install Acronis Imaging Software + Configure Acronis Backups To New Drive)		\$199	\$249	\$5

Pickup & Delivery Fee (Within 15 Miles)	Free			
Pickup & Delivery Fee (Outside 15 Miles to S.B. to T.O)	\$20			

100% Satisfaction Guarantee